Dear Orange County Property Owner,

During hurricane season we must prepare ourselves, our family, and our property for oncoming storms. In the event of a hurricane, we must be prepared to survive 72 hours on our own.

A storm may create dangerous conditions – flooded streets, fallen trees, downed power lines – that make it impossible for emergency services to reach your location immediately. Act before the storm, not after.

In the event of a storm, OCPA takes on a critical role for our community. In this brochure, I have outlined what you can expect from our agency in response to hurricanes. On the back panel is a list of partner organizations that may be helpful in the aftermath of a hurricane.

Be prepared and be safe!

Rick Singh

Rick Singh, CFA
Orange County Property Appraiser

Up-To-Date Storm Information
National Oceanic and Atmospheric Administration (NOAA)
Website: www.NOAA.gov

Assistance Organizations
FEMA
Website: www.FEMA.gov
Phone: (800) 621-3362 (FEMA)
The American Red Cross
Website: www.RedCross.org
Phone: (800) 733-2767 (RED-CROSS)

Local Utility Servicers
Orlando Utilities Commission
Website: www.OUC.com/Residential/StormCenter
Phone: (407) 423-9018
Florida Power and Light
Website: www.FPL.com/storm
Phone: 1 (800) 468-8243 (4OUTAGE)
Duke Energy
Website: www.Duke-Energy.com/Outages
Phone: 1 (800) 228-8485

Local Resources
Orange County Office of Emergency Management
Phone: (407) 836-9140
Orange County Special Needs Registry
Phone: (407) 836-9319

Visit orangecountyfl.net to get the OCFL Alert App!
Get updates on evacuation routes, shelter locations, boil water alerts, and other emergency information.
**OCPA’s Role**

When a disaster occurs, it is the responsibility of the Orange County Property Appraiser’s office to assess all damaged property in the area. After first responders deem an area safe, our teams go out into the field and assess damage into four color coded categories: affected, minor, major, or destroyed. If the county suffers major destruction, our team will use additional resources, such as personnel from other county agencies, to help with assessments.

**Assessing Damage**

We use state of the art technology to instantly transmit data from the field. OCPA analysts review all records of damage to each property and determine the overall impact to the county.

We may also engage an aerial imagery provider to collect bird’s-eye view of damaged areas to further assist us in this process.

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**Recovery & Response**

Throughout the recovery and response process, OCPA sends preliminary damage assessment numbers to the emergency operations center to trigger the county’s ability to apply for FEMA assistance.

We also maintain near constant communications with our audiences through social media to alert them of ongoing response efforts.

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**Classification**

- **Tropical Storm**
  - Category 1: 39-73 mph
  - Category 2: 74-95 mph
  - Category 3: 96-110 mph
  - Category 4: 111-155 mph
  - Category 5: 156+ mph

- **Wind Speed**
  - Minor: 39-73 mph
  - Minimal: 74-95 mph
  - Moderate: 96-110 mph
  - Extensive: 111-155 mph
  - Extreme: 156+ mph

- **Damage**
  - Minimal: 39-73 mph
  - Moderate: 74-95 mph
  - Extensive: 96-110 mph
  - Catastrophic: 156+ mph

**Tips:**

- Call 911 for emergencies
- Call 311 for non-emergency assistance
- Call your insurance company to file a claim
- Call your utility provider for outages

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**Storm Information**

Hurricanes are intense tropical systems with a well-defined circulation and maximum sustained winds of 74 mph or greater. The official hurricane season is June 1st through November 30th.

The following are the different categories of tropical systems based on sustained wind speeds:

**If your property sustains damage**

Property owners who sustain structural damage should report it to the Orange County Property Appraiser’s office by calling (407) 836-5205. An OCPA representative will begin the process of gathering all necessary information for damage assessment.

Property owners should also reach out to their insurance companies and follow their recommendations on seeking estimates for repairs. OCPA will visit the site as soon as possible to take on-site photos and conduct a thorough inspection.

For up-to-date information on emergency situations, closures, and other OCPA news, follow us on social media at:

- OCPAFL
- RICKSINGHOCPA