WELCOME MESSAGE FROM RICK SINGH, CFA

It is my pleasure to present the 2018 Annual Report of the Orange County Property Appraiser’s Office.

This Annual Report is an important reference guide, and focuses on how the services we provide can positively impact the neighborhoods where we live, work and play. It is a collaborative effort prepared by OCPA staff to share deeper insight into the critical role that our office plays in the community.

Within Florida’s complex property tax system, we are charged with determining the fair and equitable value of all properties within Orange County. In addition, we have the opportunity to engage with our taxpayers about homestead exemption and other money saving benefits through world-class customer service and our award-winning website.

Orange County is one of the most unique counties in the nation, perhaps in the entire world, with historical growth and record-setting new constructions levels. I am humbled and honored to serve as your Orange County Property Appraiser. Thank you for the opportunity, and please contact us with any questions or comments.

Your Orange County Property Appraiser,

Rick Singh

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AWARDS/RECOGNITIONS

IAAO Ian W. McClung International Award
Orange County Property Appraiser Rick Singh is the recipient of the 2018 International Association of Assessing Officers (IAAO) Ian W. McClung International Award. This award is presented to an IAAO member whose efforts have improved the development of valuation professionals around the world and encouraged the advancement of the assessment community in a global environment.
**ORANGE COUNTY AT A GLANCE**

<table>
<thead>
<tr>
<th>Total Population</th>
<th>1.35 M*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Housing</td>
<td>372,641</td>
</tr>
<tr>
<td>Total Apartment</td>
<td>128,047</td>
</tr>
<tr>
<td>Median Household</td>
<td>$50,720*</td>
</tr>
<tr>
<td>Income</td>
<td></td>
</tr>
<tr>
<td>Veteran Population</td>
<td>63,399*</td>
</tr>
<tr>
<td>Median Age</td>
<td>34*</td>
</tr>
<tr>
<td>Assisted Living</td>
<td>139</td>
</tr>
<tr>
<td>Facility Exemptions</td>
<td></td>
</tr>
<tr>
<td>Senior Population</td>
<td>157,950*</td>
</tr>
</tbody>
</table>

*U.S. Census Bureau

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**QUICK STATS**

**Residential Parcels**

- 287,062 Single-Family
- 51,878 Condominium
- 26,610 Vacant
- 20,354 Townhouse
- 9,068 Multi-Family
- 4,279 Manufactured Homes

399,251 Total Residential

**Non-Residential Parcels**

- 829 Apartments
  - 128,047 Apartment Units
- 279 Hotels
  - 86,526 Hotel Rooms
- 117 Mobile Home Parks
  - 12,863 Mobile Homes
- 72 Timeshares
  - 16,228 Timeshare Units
    (represents almost 850,000 timeshare unit weeks)
- 9,585 Condominium
- 5,683 Vacant
- 4,501 Retail
- 3,798 Industrial
- 2,714 Office
- 1,606 Commercial
- 1,553 Agriculture
- 27,143 Gov’t, Inst., Other

37,880 Total Non-Residential

457,131 Grand Total

61,990 Tangible Personal Property (TPP) accounts

*Some data reported may be subject to change.*
### 2018 Orange County Market Value by Taxing Authority

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Market Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orange County Government/School Board</td>
<td>$188.8 Billion</td>
</tr>
<tr>
<td>Unincorporated</td>
<td>$96.7 Billion</td>
</tr>
<tr>
<td>City of Orlando</td>
<td>$50.8 Billion</td>
</tr>
<tr>
<td>Bay Lake &amp; Lake Buena Vista</td>
<td>$13 Billion</td>
</tr>
<tr>
<td>Winter Park</td>
<td>$8.2 Billion</td>
</tr>
<tr>
<td>Apopka</td>
<td>$4.9 Billion</td>
</tr>
<tr>
<td>Winter Garden</td>
<td>$4.7 Billion</td>
</tr>
<tr>
<td>Ocoee</td>
<td>$4 Billion</td>
</tr>
<tr>
<td>Maitland</td>
<td>$3.5 Billion</td>
</tr>
<tr>
<td>Belle Isle</td>
<td>$1 Billion</td>
</tr>
<tr>
<td>Windermere</td>
<td>$888.2 Million</td>
</tr>
<tr>
<td>Edgewood</td>
<td>$461.7 Million</td>
</tr>
<tr>
<td>Oakland</td>
<td>$376.8 Million</td>
</tr>
<tr>
<td>Eatonville</td>
<td>$299.6 Million</td>
</tr>
</tbody>
</table>

*Some data reported may be subject to change.*
### 2018 Orange County Market Value

**$188.8 Billion**

9.8% Increase Over 2017

<table>
<thead>
<tr>
<th>Tax Roll Year</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orange County Market Value</td>
<td>$115 B</td>
<td>$126.1 B</td>
<td>$147.3 B</td>
<td>$158.8 B</td>
<td>$171.9 B</td>
<td>$188.8 B</td>
</tr>
<tr>
<td>Orange County Taxable Value</td>
<td>$84.1 B</td>
<td>$90.2 B</td>
<td>$100.9 B</td>
<td>$109.4 B</td>
<td>$119.6 B</td>
<td>$131.4 B</td>
</tr>
<tr>
<td>New Construction</td>
<td>$1.3 B</td>
<td>$1.6 B</td>
<td>$3.2 B</td>
<td>$3.4 B</td>
<td>$3.1 B</td>
<td>$4.3 B</td>
</tr>
<tr>
<td>New Homes Built</td>
<td>2,630</td>
<td>4,206</td>
<td>4,675</td>
<td>4,694</td>
<td>5,475</td>
<td>6,035</td>
</tr>
<tr>
<td>Median Home Price as of January 1</td>
<td>$127,000</td>
<td>$149,500</td>
<td>$155,000</td>
<td>$148,300</td>
<td>$212,900</td>
<td>$229,200</td>
</tr>
<tr>
<td>Real Estate Parcels</td>
<td>431,487</td>
<td>435,138</td>
<td>442,583</td>
<td>446,800</td>
<td>452,318</td>
<td>457,131</td>
</tr>
<tr>
<td>Tangible Personal Property (TPP) Accounts</td>
<td>61,619</td>
<td>63,587</td>
<td>61,888</td>
<td>62,200</td>
<td>61,597</td>
<td>61,990</td>
</tr>
</tbody>
</table>

*As of July 2018. Some data reported may be subject to change.*
With seven major theme parks and more resorts and hotels than any other U.S. city, we appraise the most diverse and complex range of property including some $88.1 billion in commercial property value - that’s greater than the total tax roll of 58 of the state’s 67 counties.
VALUE BY PROPERTY TYPE

- APARTMENTS: $13.7 B
- HOTELS: $12.3 B
- TIMEShaRES: $8.7 B
- REtAIl: $9 B
- OFFICES: $7.4 B
- INDUSTRIAL: $8 B
- THEME PARKS: $3.5 B
- AGRIcULTURE: $2.4 B

*Some data reported may be subject to change.*
Tangible personal property is everything other than real estate that is used in a business or rental property. Examples of tangible personal property are computers, furniture, tools, machinery, signs, equipment, leasehold improvements, supplies, and leased equipment.
$4.3 BILLION IN NEW CONSTRUCTION
38.7% INCREASE OVER 2017

THAT TRANSLATES TO ALMOST
$12 MILLION IN NEW CONSTRUCTION EVERY DAY

*Some data reported may be subject to change.*
RESIDENTIAL MARKET VALUE

$85.8 BILLION
9.7% INCREASE OVER 2017

51,057 NUMBER OF ONSITE FIELD VISITS

*Some data reported may be subject to change.*
NEW HOMES BUILT

6,035
RESIDENTIAL HOMES BUILT
19.4% INCREASE OVER 2017

399,251
NUMBER OF RESIDENTIAL PARCELS

*Some data reported may be subject to change.*
<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>Orlando City Soccer Stadium</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pandora - The World of Avatar, Disney's Animal Kingdom</td>
<td></td>
</tr>
<tr>
<td></td>
<td>INFINITY FALLS - Sea World</td>
<td>OPENING 2018</td>
</tr>
<tr>
<td>2018</td>
<td>Toy Story Land, Disney's Hollywood Studios</td>
<td>OPENED 2018</td>
</tr>
<tr>
<td></td>
<td>Disney's Animal Kingdom</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Volcano Bay Water Park, Universal Studios</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Creative Village, Downtown Orlando</td>
<td>OPENING 2019</td>
</tr>
<tr>
<td></td>
<td>KPMG Corporate Training Center, Lake Nona</td>
<td>OPENING 2019</td>
</tr>
<tr>
<td></td>
<td>Loews Sapphire Falls Resort, Universal Studios</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Infinity Falls - Sea World</td>
<td>OPENING 2018</td>
</tr>
<tr>
<td></td>
<td>Star Wars Land, Disney's Hollywood Studios</td>
<td>OPENING 2019</td>
</tr>
<tr>
<td></td>
<td>Endless Summer Resort, Universal</td>
<td>OPENING 2019</td>
</tr>
<tr>
<td></td>
<td>Skyliner Gondolas, Walt Disney World</td>
<td>OPENING 2019</td>
</tr>
</tbody>
</table>

Orange County Market Value:
- 2017: $172.6 Billion
- 2018: $188.8 Billion

*Some data reported may be subject to change.*
OUR APPRAISERS ARE EXPERIENCED, CERTIFIED PROFESSIONALS THAT ARE RANKED AMONG THE TOP IN THEIR PROFESSION.

“Earning designations through the International Association of Assessing Officers (IAAO) is a gratifying and rewarding experience. During the process, members gain knowledge and experience that is valuable to their careers and professional development.”

Rick Singh, CFA
Orange County Property Appraiser

FAIRNESS AND ACCURACY
Highest state rankings of equity among our peers.

DESIGNATIONS HELD BY OCPA APPRAISAL TEAM

48
Certified Florida Evaluator (CFE)
Awarded by the Florida Department of Revenue in recognition of competence in mass appraisal and assessment.

20+
Licensed Appraiser
State-certified licensed real estate appraisers regulated by the Florida Department of Business and Professional Regulations.

5
Residential Evaluation Specialist (RES)
Awarded by the International Association of Assessing Officers to recognize professionalism and competency in the valuation of residential property for tax purposes.

4
Member of the Appraisal Institute (MAI)
Awarded by the Appraisal Institute recognizing professionalism and competency in appraising commercial and residential real property.

4
Certified Cadastralist of Florida (CCF)
Awarded by the Florida Department of Revenue to recognize experience and course work in reading and interpreting legal descriptions, advanced mathematics and geometry, and the construction of property base maps.

12 *Some data reported may be subject to change.
Since 2012, the Orange County tax roll has increased by 70% - the largest increase in the State of Florida among our peers.

**SUCCESSFULLY DEFENDED 99.9%**

of our valuations at the Value Adjustment Board appeal hearings, saving taxpayers millions of dollars. Ranked #1 in the state.

*Source: Florida Department of Revenue Data*

**3 AND MORE**

Certified Assessment Evaluator (CAE)

Senior Residential Appraiser (SRA)

Certified Commercial Investment Member (CCIM)

IAAO Senior Appraisal Instructor

**AND MORE**

**RICK SINGH AND OCPA LEADERSHIP TEAM SIGNING THE 2018 TAX ROLL**

**DID YOU KNOW?**

Since 2012, the Orange County tax roll has increased by 70% - the largest increase in the State of Florida among our peers.

*Some data reported may be subject to change.*
ACCOUNTABILITY

ANSWERABLE TO TAXPAYERS OF ORANGE COUNTY THROUGH GREATER COMPETENCE, RESPONSIBILITY, TRANSPARENCY AND TRUSTWORTHINESS.

Under Rick Singh’s leadership, we have returned almost $5 MILLION in excess budget funds to Orange County over the last five years. Source: Annual County Audit

224,013 AVERAGE ANNUAL MILES DRIVEN BY OCPA PRIUS VEHICLE FLEET

Our environmentally friendly HYBRID VEHICLE LEASE PROGRAM saves taxpayers $1.2 million over 10 years and improves employee and homeowner safety. Source: Independent audit

DID YOU KNOW?
The Orange County Property Appraiser’s Office offers an incentive to employees who opt to use alternative modes of transportation to commute to work. This benefit contributes to a greener environment while being cost-effective for the employee.

*Some data reported may be subject to change.
We ranked 1st in Florida in assessed property value per employee and per budgeted dollar among our peers. Source: Florida Department of Revenue Data

VALUE RETURNED TO THE TAX ROLL BASED UPON COMPLIANCE INVESTIGATIONS

$945.5 MILLION TO DATE

$110.7 MILLION
2013

$188.6 MILLION
2014

$152.8 MILLION
2015

$138.3 MILLION
2016

$171.9 MILLION
2017

$183.2 MILLION
2018

EXEMPTION FRAUD HOTLINE
(407) 836-5046

“When we all pay our fair share, we all pay less.”
Rick Singh, CFA
Orange County Property Appraiser

*Some data reported may be subject to change.
OUR CUSTOMER SERVICE DEPARTMENT IS PASSIONATE ABOUT DELIVERING A SUPERIOR CUSTOMER EXPERIENCE.

99.8% CUSTOMER SERVICE RATING

Our staff speaks more than 10 languages, including English, Spanish, French, Chinese, Russian, Portuguese, Hindi, Sign Language and many more.

DID YOU KNOW?

In 2018, OCPA received almost 23,500 applications for new exemptions - 76% of those exemption applications were filed online.

*Some data reported may be subject to change.
I just wanted to say I’m very pleased with the documentation provided after purchasing my first home. I received the letter you all sent, logged in and completed my application within a few minutes.
- Lakia, 2/27/2018

In my experience, the Property Appraiser’s office under Rick Singh has been a model of how a government entity should be run... Thank you for your prompt and detailed response; it’s everything I needed to make an informed decision.
- Mike, 3/23/2018

Thanks so much for all your help, your service has been excellent (matter of fact in my personal experience it has been WAY above the ordinary = extraordinary) and highly appreciated by both my wife and myself.
- Manuel, 4/11/2018

Our seasonal satellite offices around the county deliver a multitude of services to your neighborhood by trained professionals.

QUESTIONS? CONTACT CUSTOMER SERVICE
(407) 836-5044
CustomerService@ocpafl.org
SOCIAL MEDIA AND COMMUNICATIONS

OCPA PROMOTES A STRONG PRESS AND SOCIAL MEDIA PRESENCE IN THE COMMUNITY TO INSTANTLY SHARE NEWS AND EVENT INFORMATION.

LIKE, SHARE, FOLLOW, RETweet

OCPA ON SOCIAL MEDIA

Connect with us for the latest information, important dates and upcoming events.

SOCIAL MEDIA POSTS

Follow us on social media for the latest happenings and information from OCPA.

/OCPAFL

@RICKSINGHOCPA

/OCPAFL

@RICKSINGHOCPA

OCPAFL.ORG
Our monthly email newsletter keeps taxpayers informed about what’s going on in our offices, important dates, the latest news, and upcoming events.

Orange County Property Appraiser practices a culture of openness and transparency, cultivating relationships with print, radio, web and television media outlets to promote greater awareness and information sharing with Orange County residents and business owners regarding property value news, exemptions, and more.
Orange County Property Appraiser Rick Singh hosts regular Signature Events around the county with topics that are as diverse as the county itself. Annually, he hosts the State of Orange County Real Estate to report on the County’s growth in development and in market value. In addition, Mr. Singh hosts more targeted versions, highlighting a specific neighborhood or area. Since 2013, many “State of” Signature Events – which are free and open to the public – have taken place throughout the region. Photos, video, and presentations from past events can be found on our website, www.ocpafl.org, in the “Past Events” section.

- State of West Orange County Real Estate – 2015
- State of International Drive – 2015
- State of Downtown Orlando – 2016
- State of Lake Nona Real Estate – 2018

Since January 2013, we’ve attended over 1,000 community events, reaching out beyond our office walls to serve our citizens.
To honor the life and legacy of the reverend Dr. Martin Luther King, Jr., Rick Singh and his staff annually participate in local parades and events.

OCPA participated in the Coalition for the Homeless of Central Florida annual drive by donating school supplies for children.

Rick Singh and his team spent the 4th of July representing OCPA and meeting neighbors at Lake Eola Park while waiting for the fireworks.

“IN ORDER TO SERVE A COMMUNITY, YOU HAVE TO KNOW A COMMUNITY.”

Rick Singh, CFA
Orange County Property Appraiser

The OCPA team, led by Rick Singh, participated in the 2018 Dragon Parade and Lunar New Year Festival to celebrate diversity, unity and harmony.

Property Appraiser Rick Singh greets guests at the Business After Hours event showcasing the Orange County Chambers of Commerce.

Rick Singh greets constituents and their families in Downtown Orlando.

Staff members of OCPA fanned out across Downtown Orlando on Earth Day and distributed hundreds of tree seedlings to grateful citizens.